



sanofi



Pocono Mountains United Way

Care Connects

Connecting eligible Monroe County residents with transportation to medical appointments.



A joint project of:

**Monroe County Transportation
Authority / Pocono Pony**

Pocono Mountains United Way

Sanofi

**Monroe County
Transportation Authority,
a.k.a. Pocono Pony**

PO Box 339, Scotrun PA 18355

Email: programs@gomcta.com

Phone Number: (570) 839 - 6282 x434
Call Monday through Friday from 8 AM to 4:30 PM
to schedule rides.

Visit us at: gomcta.com/careconnects.php

Care Connects

Care Connects is a joint project of Pocono Mountains United Way, Sanofi, and MCTA. This program is available for free to Monroe County, PA residents who need transportation to medical appointments, pharmacy, or physical therapy, and do not qualify for any other MCTA transportation program. MCTA will provide transportation via MCTA's Shared Ride program, which is a curb-to-curb service. The passenger is responsible for getting to the vehicle. The MCTA bus operator can only assist the passenger getting into the vehicle.

Eligibility

Anyone who lives in Monroe County, is not yet 65 years old, and does not qualify for any other MCTA program is eligible for the Care Connects program. MCTA will evaluate each applicant and will place them on the most appropriate program.

Other MCTA programs include the Senior Lottery (over 65) program and the Persons with Disabilities program. Both programs require a small copay which is calculated by distance.

Service Availability

MCTA Shared Ride service is available Monday through Friday, with drop off times to appointments between 9 AM and 2 PM. Return trips vary based on the appointment times.



How to Enroll

Call MCTA at (570) 839-6282 x434 to speak with our enrollment specialist. The appropriate application will be provided based on program eligibility.

How to Ride

Once program eligibility has been determined, the passenger will call by noon, one business day prior to the appointment and schedule a ride with our dispatch personnel. The evening prior to the trip, the passenger will receive a phone call with bus arrival information. On the day of the trip, the passenger will receive a phone call about 5 - 7 minutes before the bus arrives.

When the bus arrives, the passenger will board the bus and if a program copay is required, exact copay will be paid to the bus operator.



All vehicles are wheelchair accessible.
Seatbelts must be worn on the bus.